

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.16	NA	1522	NA	4,814.00	3.16	0.00	
NH	1-Sep-13	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	3.22	NA	2043	NA	6,582.00	3.22	0.00	
NH	1-Sep-13	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	10.43	NA	512	NA	5,340.00	10.43	0.00	
NH	1-Sep-13	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	8.40	NA	426	NA	3,577.00	8.40	0.00	
NH	1-Sep-13	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	1.00	NA	1	NA	1.00	1.00	0.00	
NH	1-Sep-13	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability &	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability &	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability &	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	16.88	NA	59	NA	996.00	16.88	0.00	
NH	1-Sep-13	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	5.85	NA	13	NA	76.00	5.85	0.00	
NH	1-Sep-13	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	6.19	NA	425	NA	2,632.00	6.19	0.00	
NH	1-Sep-13	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.75	NA	727	NA	2,001.00	2.75	0.00	
NH	1-Sep-13	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7)	NA	2.89	NA	1102	NA	3,185.00	2.89	0.00	
NH	1-Sep-13	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	2.99	NA	1312	NA	3,927.00	2.99	0.00	
NH	1-Sep-13	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	25920	NA	25,920.00	100.00	0.00	
NH	1-Sep-13	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Interf	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-t	>=99.5%	NA	100.00	NA	25920	NA	25,920.00	100.00	0.00	
NH	1-Sep-13	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	17280	NA	17,280.00	100.00	0.00	
NH	1-Sep-13	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Interf	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-t	No Standard	NA	100.00	NA	17280	NA	17,280.00	100.00	0.00	
NH	1-Sep-13	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	98.41	NA	2199	NA	2,164.00	98.41	0.00	
NH	1-Sep-13	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	71.40	NA	6944	NA	4,958.00	71.40	0.00	
NH	1-Sep-13	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regul	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emerger	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regul	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emerger	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regul	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industry	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emerger	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-13	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Sep-13	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions -	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	13	NA	13.00	100.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	96.72	NA	61	NA	59.00	96.72	0.00	
NH	1-Sep-13	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	95.59	NA	204	NA	195.00	95.59	0.00	
NH	1-Sep-13	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	95.37	NA	929	NA	886.00	95.37	0.00	
NH	1-Sep-13	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials (Non DS0, Non DS1 &	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	32	NA	32.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	87	NA	87.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	94.64	NA	373	NA	353.00	94.64	0.00	
NH	1-Sep-13	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL - Line Sharing & Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	100.00	NA	8	NA	8.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials (Non DS0, Non DS1 &	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 72 Hours	NA	92.00	NA	25	NA	23.00	92.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS1	95% within five business days	NA	100.00	NA	15	NA	15.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials (Non DS0, Non DS1 & N	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	75.00	NA	4	NA	3.00	75.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 & N	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<= 192	95% on time 10 Business Days	NA	100.00	NA	4	NA	4.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> 192	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<= 95% on time		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (> 1	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	25	NA	25.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE Specials	95% within 48 Hours	NA	53.85	NA	13	NA	7.00	53.85	0.00	
NH	1-Sep-13	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	100.00	NA	39	NA	39.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire xDSL - Line Sharing & Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	9	NA	9.00	100.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE Specials DS1	95% within five (5) business days	NA	36.36	NA	11	NA	4.00	36.36	0.00	
NH	1-Sep-13	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE Specials (Non DS0 Non DS1 & N	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192	95% on time less than or equal to seven (7) business	NA	100.00	NA	9	NA	9.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 192	Not Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	2.06	NA	194	NA	4.00	2.06	0.00	
NH	1-Sep-13	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	3.72	NA	537	NA	20.00	3.72	0.00	
NH	1-Sep-13	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a	NA	1.80	NA	1608	NA	29.00	1.80	0.00	
NH	1-Sep-13	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	93.40	NA	606	NA	566.00	93.40	0.00	
NH	1-Sep-13	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	NA	98.94	NA	1606	NA	1,589.00	98.94	0.00	
NH	1-Sep-13	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	61.00	NA	100	NA	61.00	61.00	0.00	
NH	1-Sep-13	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	93.33	NA	240	NA	224.00	93.33	0.00	
NH	1-Sep-13	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	92.82	NA	1114	NA	1,034.00	92.82	0.00	
NH	1-Sep-13	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	63.04	NA	322	NA	203.00	63.04	0.00	
NH	1-Sep-13	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	58.70	NA	46	NA	27.00	58.70	0.00	
NH	1-Sep-13	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	99.19	NA	124	NA	123.00	99.19	0.00	
NH	1-Sep-13	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	85.38	NA	390	NA	333.00	85.38	0.00	
NH	1-Sep-13	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	76.98	NA	139	NA	107.00	76.98	0.00	
NH	1-Sep-13	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP (c	95% Orders without FairPoint Errors	NA	100.00	NA	100	NA	100.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint	NA	0.00	NA	40	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint	NA	3.08	NA	130	NA	4.00	3.08	0.00	
NH	1-Sep-13	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint	NA	3.43	NA	467	NA	16.00	3.43	0.00	
NH	1-Sep-13	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined Stand-	95% orders without Verizon errors	NA	83.49	NA	218	NA	182.00	83.49	0.00	
NH	1-Sep-13	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business	Resale	95%	NA	100.00	NA	100	NA	100.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business	UNE POTS Platform	95%	NA	98.78	NA	327	NA	323.00	98.78	0.00	
NH	1-Sep-13	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business	UNE Loop	95%	NA	100.00	NA	249	NA	249.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	100.00	NA	11	NA	11.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	98.25	NA	2399	NA	2,357.00	98.25	0.00	
NH	1-Sep-13	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	91.67	NA	12	NA	11.00	91.67	0.00	
NH	1-Sep-13	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	97.37	NA	2438	NA	2,374.00	97.37	0.00	
NH	1-Sep-13	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	100.00	NA	204	NA	204.00	100.00	0.00	
NH	1-Sep-13	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	1.45	1.93	803	45	1162	87.00	0.49	0.00	-1.29
NH	1-Sep-13	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.48	1.53	2949	15	4371	23.00	0.05	0.00	-0.37
NH	1-Sep-13	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	1.40	NA	5	NA	7	NA	-1.40	0.00	
NH	1-Sep-13	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.47	1.82	3752	221	5533	403.00	0.35	0.00	-1.60
NH	1-Sep-13	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	1.40	NA	5	NA	7	NA	-1.40	0.00	
NH	1-Sep-13	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	9.00	NA	4	NA	36.00	9.00	0.00	
NH	1-Sep-13	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	6.39	NA	36	NA	230.00	6.39	0.00	
NH	1-Sep-13	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with FP Retail	4.80	4.29	157	7	753	30.00	-0.51	0.00	0.53
NH	1-Sep-13	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	4.67	NA	268	NA	1252	NA	-4.67	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.72	4.74	425	34	2005	161.00	0.02	0.00	0.27
NH	1-Sep-13	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity With FP Retail	4.72	5.00	425	20	2005	100.00	0.28	0.00	-0.49
NH	1-Sep-13	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	8.71	7.00	7	2	61	14.00	-1.71	0.00	
NH	1-Sep-13	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	8.71	12.00	7	2	61	24.00	3.29	0.00	
NH	1-Sep-13	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	8.71	6.20	7	5	61	31.00	-2.51	0.00	
NH	1-Sep-13	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	4.67	NA	3	NA	14	NA	-4.67	0.00	
NH	1-Sep-13	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	4.67	21.00	3	1	14	21.00	16.33	0.00	
NH	1-Sep-13	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	4.67	NA	3	NA	14	NA	-4.67	0.00	
NH	1-Sep-13	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	16.57	NA	7	NA	116	NA	-16.57	0.00	
NH	1-Sep-13	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	16.57	NA	7	NA	116	NA	-16.57	0.00	
NH	1-Sep-13	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	8.80	2.00	123	1	1082	2.00	-6.80	0.00	
NH	1-Sep-13	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	8.80	7.95	123	21	1082	167.00	-0.84	0.00	1.11
NH	1-Sep-13	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	9.00	NA	2	NA	18	NA	-9.00	0.00	
NH	1-Sep-13	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	9.00	NA	2	NA	18	NA	-9.00	0.00	
NH	1-Sep-13	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 192	Parity with FP Retail	NA	13.40	NA	5	NA	67.00	13.40	0.00	
NH	1-Sep-13	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 192	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	5.21	2.50	205	6	1068	15.00	-2.71	0.00	2.10
NH	1-Sep-13	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	5.21	4.86	205	64	1068	311.00	-0.35	0.00	0.70
NH	1-Sep-13	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all lir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 lir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No	Resale POTS	Parity with FP Retail	61.01	0.00	513	4	313	0.00	-61.01	0.00	
NH	1-Sep-13	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No	UNE POTS Platform	Parity with FP Retail	61.01	76.92	513	13	313	10.00	15.91	0.00	0.87
NH	1-Sep-13	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	20.26	0.00	390	7	79	0.00	-20.26	0.00	-5.00
NH	1-Sep-13	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	20.26	12.12	390	33	79	4.00	-8.14	0.00	-1.40
NH	1-Sep-13	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	20.26	0.00	390	18	79	0.00	-20.26	0.00	-5.00
NH	1-Sep-13	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	73.33	100.00	390	7	286	7.00	26.67	0.00	1.19
NH	1-Sep-13	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	73.33	78.79	390	33	286	26.00	5.45	0.00	0.45
NH	1-Sep-13	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	73.33	83.33	390	18	286	15.00	10.00	0.00	0.64
NH	1-Sep-13	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	96.55	NA	29	NA	28.00	96.55	0.00	
NH	1-Sep-13	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11 to 1	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1-	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1-	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	42.86	NA	7	NA	3	NA	-42.86	0.00	
NH	1-Sep-13	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	17.48	NA	103	NA	18	NA	-17.48	0.00	
NH	1-Sep-13	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1 &	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	42.86	NA	7	NA	3	NA	-42.86	0.00	
NH	1-Sep-13	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	17.48	20.00	103	15	18	3.00	2.52	0.00	-0.64
NH	1-Sep-13	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 & N	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	17.48	NA	103	NA	18	NA	-17.48	0.00	
NH	1-Sep-13	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	2.24	NA	153	NA	342	NA	-2.24	3.65	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	6.76	NA	21	NA	142	NA	-6.76	8.11	1.11
NH	1-Sep-13	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	2.24	1.57	153	21	342	33.00	-0.66	3.65	
NH	1-Sep-13	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	6.76	1.33	21	3	142	4.00	-5.43	8.11	
NH	1-Sep-13	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	4.00	1.00	3	1	12	1.00	-3.00	1.73	
NH	1-Sep-13	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	7.22	NA	18	NA	130	NA	-7.22	8.69	
NH	1-Sep-13	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	2.94	NA	68	NA	2.00	2.94	0.00	1.48
NH	1-Sep-13	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	1.74	NA	287	NA	5.00	1.74	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	20.00	NA	15	NA	3.00	20.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	35	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	33.33	NA	3	NA	1.00	33.33	0.00	2.07
NH	1-Sep-13	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	21.79	0.00	468	11	102	0.00	-21.79	0.00	
NH	1-Sep-13	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	21.79	7.50	436	40	95	3.00	-14.29	0.00	
NH	1-Sep-13	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	21.79	21.43	468	28	102	6.00	-0.37	0.00	
NH	1-Sep-13	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	1.40	0.00	3634	57	51	0.00	-1.40	0.00	
NH	1-Sep-13	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	5	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	4.24	0.00	542	2	23	0.00	-4.24	0.00	-3.37
NH	1-Sep-13	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	1.40	4.76	3634	210	51	10.00	3.36	0.00	
NH	1-Sep-13	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	5	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	97.16	NA	739	NA	718.00	97.16	0.00	
NH	1-Sep-13	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE Specials	No Standard	NA	0.00	NA	15	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	35	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	97.14	NA	35	NA	34.00	97.14	0.00	0.13
NH	1-Sep-13	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-13	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	0.85	0.00	468	11	4	0.00	-0.85	0.00	
NH	1-Sep-13	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	3.57	NA	112	NA	4	NA	-3.57	0.00	
NH	1-Sep-13	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	0.85	0.00	468	46	4	0.00	-0.85	0.00	
NH	1-Sep-13	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	0.85	0.00	468	28	4	0.00	-0.85	0.00	
NH	1-Sep-13	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	3.57	6.67	112	15	4	1.00	3.10	0.00	
NH	1-Sep-13	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	4.72	0.00	1462	32	69	0.00	-4.72	0.00	
NH	1-Sep-13	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.78
NH	1-Sep-13	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	4	3	0	0.00	0.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.21	0.00	468	11	1	0.00	-0.21	0.00	2.00
NH	1-Sep-13	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	1.79	NA	112	NA	2	NA	-1.79	0.00	
NH	1-Sep-13	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.21	0.00	468	46	1	0.00	-0.21	0.00	1.34
NH	1-Sep-13	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.21	0.00	468	28	1	0.00	-0.21	0.00	1.59
NH	1-Sep-13	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	1.79	0.00	112	15	2	0.00	-1.79	0.00	0.76
NH	1-Sep-13	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.14	0.00	1462	32	2	0.00	-0.14	0.00	1.72
NH	1-Sep-13	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	4	3	0	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	4	3	0	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE POTS Loop	No Standard	NA	0.00	NA	51	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE Specials	No Standard	NA	0.00	NA	11	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE 2-Wire xDSL Loops	No Standard	NA	2.56	NA	39	NA	1.00	2.56	0.00	
NH	1-Sep-13	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	7.51	3.23	1505	31	113	1.00	-4.28	0.00	0.48
NH	1-Sep-13	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	0.98	NA	102	NA	1	NA	-0.98	0.00	
NH	1-Sep-13	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	7.99	4.21	626	95	50	4.00	-3.78	0.00	1.11
NH	1-Sep-13	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	7.51	1.32	1505	303	113	4.00	-6.19	0.00	4.45
NH	1-Sep-13	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	0.98	6.67	102	15	1	1.00	5.69	0.00	-2.16
NH	1-Sep-13	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	8.31	NA	626	NA	52	NA	-8.31	0.00	
NH	1-Sep-13	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	8.31	7.46	626	67	52	5.00	-0.84	0.00	0.05
NH	1-Sep-13	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail for Found Troubles	0.00	0.00	13	5	0	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	2%	NA	0.00	NA	9	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	0.00	NA	31	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	95	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	1.98	NA	303	NA	6.00	1.98	0.00	
NH	1-Sep-13	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	0.00	0.00	96	15	0	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	4.48	NA	67	NA	3.00	4.48	0.00	
NH	1-Sep-13	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	0.00	NA	5	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	3.51	11.76	4102	68	144	8.00	8.25	0.00	-3.19
NH	1-Sep-13	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	23.21	NA	112	NA	26	NA	-23.21	0.00	
NH	1-Sep-13	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	80.00	NA	5	NA	4	NA	-80.00	0.00	
NH	1-Sep-13	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	3.51	6.62	4102	287	144	19.00	3.11	0.00	-2.63
NH	1-Sep-13	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	23.21	6.67	112	15	26	1.00	-16.55	0.00	1.16
NH	1-Sep-13	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	80.00	NA	5	NA	4	NA	-80.00	0.00	
NH	1-Sep-13	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	28.57	0.00	7	35	2	0.00	-28.57	0.00	1.97
NH	1-Sep-13	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	23.30	0.00	103	0	24	1.00	-23.30	0.00	
NH	1-Sep-13	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	33.33	4	3	0	1.00	33.33	0.00	
NH	1-Sep-13	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	3.17	10.29	4102	68	130	7.00	7.12	0.00	-2.96
NH	1-Sep-13	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	16.07	NA	112	NA	18	NA	-16.07	0.00	
NH	1-Sep-13	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	80.00	NA	5	NA	4	NA	-80.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	3.17	6.62	4102	287	130	19.00	3.45	0.00	-2.97
NH	1-Sep-13	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	16.07	6.67	112	15	18	1.00	-9.40	0.00	0.52
NH	1-Sep-13	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	80.00	NA	5	NA	4	NA	-80.00	0.00	
NH	1-Sep-13	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	28.57	0.00	7	35	2	0.00	-28.57	0.00	1.97
NH	1-Sep-13	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	15.53	0.00	103	0	16	1.00	-15.53	0.00	
NH	1-Sep-13	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	33.33	4	3	0	1.00	33.33	0.00	
NH	1-Sep-13	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	95% Completed Within Window	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-13	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all lin	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	33.88	NA	136	NA	4608	NA	-33.88	0.00	
NH	1-Sep-13	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.16	10.72	15281	2780	17688	29,800.00	9.56	0.00	5.00
NH	1-Sep-13	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.23	39.38	81209	21	18974	827.00	39.15	0.00	5.00
NH	1-Sep-13	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.63	32.88	6120	340	3853	11,179.00	32.25	0.00	5.00
NH	1-Sep-13	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.59	36.67	958	18	570	660.00	36.07	0.00	5.00
NH	1-Sep-13	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	47.36	NA	607	NA	28,746.00	47.36	0.00	
NH	1-Sep-13	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.66	0.28	33506	363	220	1.00	-0.38	0.00	0.49
NH	1-Sep-13	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.66	1.84	33506	3309	220	61.00	1.19	0.00	-5.00
NH	1-Sep-13	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	0.00	1	808	0	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	1.47	0.38	215784	4988	3181	19.00	-1.09	0.00	5.00
NH	1-Sep-13	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.11	0.00	1840	282	2	0.00	-0.11	0.00	0.68
NH	1-Sep-13	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	1.47	0.60	215784	19693	3181	119.00	-0.87	0.00	5.00
NH	1-Sep-13	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	1.47	0.49	215784	19827	3181	97.00	-0.98	0.00	5.00
NH	1-Sep-13	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	1.47	0.72	216059	139	3181	1.00	-0.75	0.00	0.28
NH	1-Sep-13	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	1.44	0.59	214884	3589	3086	21.00	-0.85	0.00	4.71
NH	1-Sep-13	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.14	0.04	215784	4988	293	2.00	-0.10	0.00	1.79
NH	1-Sep-13	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	1840	282	0	0.00	0.00	0.00	5.00
NH	1-Sep-13	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.04	0.04	215784	19693	97	8.00	0.00	0.00	0.05
NH	1-Sep-13	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.14	0.12	215784	19627	293	24.00	-0.01	0.00	0.37
NH	1-Sep-13	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.14	0.72	216059	139	293	1.00	0.58	0.00	-2.15
NH	1-Sep-13	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.04	0.08	214884	3589	91	3.00	0.04	0.00	-1.48
NH	1-Sep-13	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	22	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	127	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	121	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	29	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.60	NA	4988	NA	30.00	0.60	0.00	
NH	1-Sep-13	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.00	0.55	9390	363	0	2.00	0.55	0.00	
NH	1-Sep-13	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	NA	0.00	NA	282	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	0.00	0.36	644	19693	0	70.00	0.36	0.00	
NH	1-Sep-13	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.43	NA	19627	NA	85.00	0.43	0.00	
NH	1-Sep-13	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	0.00	1.39	9390	3309	0	46.00	1.39	0.00	
NH	1-Sep-13	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	0.00	0.00	644	139	0	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	0.00	1.06	644	3589	0	38.00	1.06	0.00	
NH	1-Sep-13	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	27.66	46.15	423	13	117	6.00	18.49	0.00	-1.71
NH	1-Sep-13	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	24.17	0.00	2760	7	667	0.00	-24.17	0.00	1.06
NH	1-Sep-13	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	24.63	21.85	3183	119	784	26.00	-2.78	0.00	0.57
NH	1-Sep-13	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	27.66	22.97	423	74	117	17.00	-4.69	0.00	0.69
NH	1-Sep-13	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	24.17	4.35	2760	23	667	1.00	-19.82	0.00	2.18
NH	1-Sep-13	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	24.63	0.00	3183	1	784	0.00	-24.63	0.00	
NH	1-Sep-13	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	24.63	15.38	3183	26	784	4.00	-9.25	0.00	0.85
NH	1-Sep-13	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	22.22	0.00	90	2	20	0.00	-22.22	0.00	
NH	1-Sep-13	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	11.27	NA	204	NA	23	NA	-11.27	0.00	
NH	1-Sep-13	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	20.62	62.50	97	8	20	5.00	41.88	0.00	-2.86
NH	1-Sep-13	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	22.47	18.18	89	22	20	4.00	-4.29	0.00	0.11
NH	1-Sep-13	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	11.27	0.00	204	2	23	0.00	-11.27	0.00	
NH	1-Sep-13	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	20.62	0.00	97	1	20	0.00	-20.62	0.00	
NH	1-Sep-13	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	20.62	0.00	97	3	20	0.00	-20.62	0.00	
NH	1-Sep-13	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	17.99	23.33	1345	30	242	7.00	5.34	0.00	
NH	1-Sep-13	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	70	NA	70.00	100.00	0.00	
NH	1-Sep-13	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	85	NA	85.00	100.00	0.00	
NH	1-Sep-13	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-03-3342	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	100.00	NA	38	NA	38.00	100.00	0.00	
NH	1-Sep-13	AGGR	MR-3-03-3343	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-3-03-3345	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	40.56	22.96	3474	21	140922	482.25	-17.60	60.01	2.47
NH	1-Sep-13	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	16.18	23.69	23	1	372	23.69	7.51	20.35	
NH	1-Sep-13	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	7.85	NA	197	NA	1547	NA	-7.85	20.93	
NH	1-Sep-13	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	41.93	NA	2	NA	84	NA	-41.93	0.07	
NH	1-Sep-13	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	41.98	17.70	3278	127	137615	2,247.45	-24.28	61.21	5.00
NH	1-Sep-13	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	40.56	17.25	3474	121	140922	2,087.33	-23.31	60.01	5.00
NH	1-Sep-13	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	16.18	NA	23	NA	372	NA	-16.18	20.35	
NH	1-Sep-13	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	7.85	7.32	197	60	1547	439.11	-0.53	20.93	0.14
NH	1-Sep-13	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	14.84	13.48	2	2	30	26.96	-1.36	0.04	
NH	1-Sep-13	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	13.08	17.53	422	12	5521	210.34	4.45	16.25	-1.00
NH	1-Sep-13	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	45.68	34.04	2759	7	126028	238.25	-11.64	35.82	0.88
NH	1-Sep-13	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	41.93	NA	2	NA	84	NA	-41.93	0.07	
NH	1-Sep-13	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	41.29	16.97	3181	119	131329	2,019.69	-24.31	35.66	5.00
NH	1-Sep-13	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	13.08	15.14	422	74	5521	1,120.08	2.05	16.25	-0.98

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	45.68	28.35	2759	23	126028	652.15	-17.32	35.82	2.72
NH	1-Sep-13	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	41.29	23.59	3181	1	131329	23.59	-17.70	35.66	
NH	1-Sep-13	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	41.29	19.74	3181	26	131329	513.30	-21.54	35.66	3.72
NH	1-Sep-13	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	11.83	16.83	89	2	1053	33.67	5.00	21.75	
NH	1-Sep-13	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	40.78	NA	204	NA	8320	NA	-40.78	202.81	
NH	1-Sep-13	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	64.80	28.47	97	8	6286	227.76	-36.33	291.95	-0.33
NH	1-Sep-13	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	11.83	13.88	89	22	1053	305.45	2.05	21.75	-0.49
NH	1-Sep-13	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	40.78	4.82	204	2	8320	9.65	-35.96	202.81	
NH	1-Sep-13	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	64.80	3.37	97	1	6286	3.37	-61.43	291.95	
NH	1-Sep-13	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	64.80	2.93	97	3	6286	8.79	-61.87	291.95	
NH	1-Sep-13	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	41.22	71.43	3474	21	1432	15.00	30.21	0.00	2.57
NH	1-Sep-13	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	82.61	100.00	23	1	19	1.00	17.39	0.00	
NH	1-Sep-13	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	96.45	NA	197	NA	190	NA	-96.45	0.00	
NH	1-Sep-13	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	38.83	84.25	3278	127	1273	107.00	45.42	0.00	5.00
NH	1-Sep-13	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	41.22	81.82	3474	121	1432	99.00	40.60	0.00	5.00
NH	1-Sep-13	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	82.61	NA	23	NA	19	NA	-82.61	0.00	
NH	1-Sep-13	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	95.94	96.67	197	60	189	58.00	0.73	0.00	0.19
NH	1-Sep-13	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	38.83	100.00	3278	2	1273	2.00	61.17	0.00	
NH	1-Sep-13	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	13.16	86.21	1239	29	163	25.00	73.05	0.00	5.00
NH	1-Sep-13	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	66.09	85.71	289	7	191	6.00	19.62	0.00	-1.59
NH	1-Sep-13	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	93.14	100.00	2056	4	1915	4.00	6.86	0.00	
NH	1-Sep-13	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	66.09	63.49	289	63	191	40.00	-2.60	0.00	0.26
NH	1-Sep-13	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	93.14	76.47	2056	17	1915	13.00	-16.67	0.00	1.93
NH	1-Sep-13	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	38.75	28.57	289	7	112	2.00	-10.18	0.00	0.12
NH	1-Sep-13	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	84.05	75.00	2056	4	1728	3.00	-9.05	0.00	
NH	1-Sep-13	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	79.80	56.79	2252	81	1797	46.00	-23.01	0.00	4.48
NH	1-Sep-13	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	38.75	50.79	289	63	112	32.00	12.04	0.00	-1.89
NH	1-Sep-13	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	84.05	64.71	2056	17	1728	11.00	-19.34	0.00	1.72
NH	1-Sep-13	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	78.38	NA	2345	NA	1838	NA	-78.38	0.00	
NH	1-Sep-13	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	79.80	0.00	2252	2	1797	0.00	-79.80	0.00	
NH	1-Sep-13	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	11.07	28.57	289	7	32	2.00	17.50	0.00	-1.81
NH	1-Sep-13	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	66.20	25.00	2056	4	1361	1.00	-41.20	0.00	
NH	1-Sep-13	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	61.01	16.05	2252	81	1374	13.00	-44.96	0.00	5.00
NH	1-Sep-13	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	11.07	7.94	289	63	32	5.00	-3.14	0.00	0.48

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Sep-13	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity With FP Retail	66.20	47.06	2056	17	1361	8.00	-19.14	0.00	1.38
NH	1-Sep-13	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	61.01	NA	2252	NA	1374	NA	-61.01	0.00	
NH	1-Sep-13	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	61.01	0.00	2252	2	1374	0.00	-61.01	0.00	
NH	1-Sep-13	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	16.52	0.00	3474	21	574	0.00	-16.52	0.00	2.00
NH	1-Sep-13	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	18.64	100.00	220	1	41	1.00	81.36	0.00	
NH	1-Sep-13	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	16.52	9.45	3474	127	574	12.00	-7.07	0.00	2.10
NH	1-Sep-13	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	16.52	11.57	3474	121	574	14.00	-4.95	0.00	1.35
NH	1-Sep-13	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	18.64	18.03	220	61	41	11.00	-0.60	0.00	0.10
NH	1-Sep-13	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	16.52	50.00	3474	2	574	1.00	33.48	0.00	
NH	1-Sep-13	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	16.53	20.69	3473	29	574	6.00	4.16	0.00	-0.87
NH	1-Sep-13	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.78	NA	256	NA	2.00	0.78	0.00	
NH	1-Sep-13	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No	CLEC Trunks	See Guidelines	NA	54.69	NA	256	NA	140.00	54.69	0.00	
NH	1-Sep-13	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	1.00	0.00	0.00	
NH	1-Sep-13	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications not s	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications subje	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications - 45	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications - 45	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications - 45	95% on time	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	0	NA	0	NA	0.00	0.00	
NH	1-Sep-13	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	99.98	NA	267528	NA	267,487.00	99.98	0.00	
NH	1-Sep-13	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	100.00	NA	183	NA	183.00	100.00	0.00	
NH	1-Sep-13	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business	Resale & UNE combined	95% within two (2) business days after receipt	NA	100.00	NA	1457	NA	1,457.00	100.00	0.00	
NH	1-Sep-13	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	93.44	NA	2395	NA	2,238.00	93.44	0.00	
NH	1-Sep-13	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	55.22	NA	1829	NA	1,010.00	55.22	0.00	
NH	1-Sep-13	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	653	NA	653.00	100.00	0.00	
NH	1-Sep-13	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	99.88	NA	1604582	NA	1,602,580.91	99.88	0.00	
NH	1-Sep-13	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	0.50	0.47	19341	1324	9598	617.00	-0.03	0.00	
NH	1-Sep-13	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	0.85	0.61	79501	5456	67312	3,319.00	-0.24	0.00	